U.S. DEPARTMENT OF COMMERCE Economics and Statistics Administration U.S. CENSUS BUREAU



FORM

SA-484A

DUE DATE •

NOTICE — Your report to the Census Bureau is **confidential** by law (Title 13, U.S. Code). It may be seen only by persons sworn to uphold the confidentiality of Census Bureau information and may be used only for statistical purposes. The law also provides that copies retained in your files are **immune from legal process**.

RETURN COMPLETED FORM TO



U.S. CENSUS BUREAU 1201 East 10th Street Jeffersonville, IN 47132-0001

Any questions call 1–800–772–7851 weekdays, 8:30 a.m. to 5:00 p.m. EST

2001 SERVICE ANNUAL SURVEY

Truck Transportation

135 SAS_T 484122 T

(Please correct any error in name, address, or ZIP Code)

YOUR RESPONSE IS REQUIRED BY LAW. Title 13, U.S. Code, requires businesses and other organizations that receive this questionnaire to answer the questions and return the report to the Census Bureau.

Item 1 SURVEY COVERAGE

This report covers all domestic locations operated by your company and its subsidiaries primarily engaged in providing long-distance, general freight, less than truckload (LTL) trucking. LTL carriage is characterized as multiple shipments combined onto a single truck for multiple deliveries within a network. These locations are generally characterized by the following network activities: local pickup, local sorting and terminal operations, line-haul, destination sorting and terminal operations, and local delivery.

Does the above coverage describe this firm's business activity?

	- Continue with Item 3
2 □ No −	Specify your business activity and continue with Item 3
0002	

Item 2 NOT APPLICABLE TO THIS FORM

Item 3 REPORT PERIOD	2001			
Mark (X) the one box which best describes the period	0006 1 ☐ Calendar year – Go to Item 4A	Month	Day	Year
covered by your report.		0007		
If the data reported are for a period other than the "calendar year," please enter the beginning and ending	2 ☐ Fiscal year			
dates.	3 Less than 12 months ∫	0008		
	То			

			An estimate is acceptable if a book figure is not available.					2001	
								. Dol.	
Enter "0" in items where applicable. Do not combine data for two or more detail lines.			1. Motor carrier revenue 400						
Evaluda intracompany transfers			2. Other energting revenue related to meter carrier						
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his									
4 01	з. тота	L OPI	ERATING REVENUE	002					
RRIER O	PERATIONS							2001	
						co	de P	ercent	
		animals and fish, cereal grains, and other agricultural					9	%	
o not c	combine		<u> </u>			+			
		Ι,	o Grains, Alcohol, and Tobacco product	ts — Ir	ncludes	s			
	-	l '	milled grain products and preparations, ot	ther pi	epared	b	0	%	
ay mile	s traveled					+			
vour bel	half.	(-			
Key	2001	1	gravel and crushed stone, non-metallic mi						
code	Percent		metallic ores and concentrates			41	1	%	
		(
			and basic chemicals			41	2	%	
	0/								
402	%	1	plastics, and rubber	CIS, 16	tillzers		3	%	
(over-the-road) 403 TOTAL 10		(logs and other rough wood, wood products, pulp,						
			leather, and articles of textiles or leather				4	%	
Key code	2001 Miles								
		(primary metal products such as pipes, ing	jots, e	tc. Also)		0/	
	2004							%	
code	Percent	,	(1) Flactronic Motorized Vahicles and Precision						
		1 '	Instruments — Includes electronic and or	electronic and other electrica					
405	%					41	16	%	
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406	%	┨ `					17	%	
100%		(1							
Key code	2001 Percent		mattress supports, mixed freight, and mis			41	8	%	
			·						
		(1		7					
	6/					41	9	%	
407	%	1	TOTAL - Sum of lines 1 thru 11				100%		
								2001 ercent	
(2) Truckload shipments (10,000 lbs. or more)			a(1)-(11) above are designated hazardous n						
	100%	i.e. required to display a hazmat placard on the			icle in	42	20	%	
	greate enue his 4 of RRIER CER REVELL OTHI fore co on on to certain with the control of the certain ce	In Motor 2. Other activit 3. TOTA RRIER OPERATIONS RREVENUE IN LL OTHERS SKIP fore completing onot combine Parest whole percent. eled by this firm's vay miles traveled ers (including your behalf. hance vehicles. Key 2001 Percent 402 % 403 % 100% Key 2001 Percent 404 % 405 % 406 % 100% Key 2001 Percent 407 % 408 % 408 %	not available. 1. Motor carrie 2. Other opera activities; w 3. TOTAL OP RRIER OPERATIONS ER REVENUE IN LL OTHERS SKIP fore completing onot combine earest whole percent. eled by this firm's vay miles traveled ers (including your behalf. lance vehicles. Key 2001 Code Percent 402 % 403 % 100% Key 2001 Percent (1 404 Key 2001 Percent (1) 405 % 406 % 100% (1) 407 % 408 % b. 1	1. Motor carrier revenue 2. Other operating revenue related to motor carrier activities; warehousing and handling activities 3. TOTAL OPERATING REVENUE 3. TOTAL OPERATING REVENUE 3. Commodities a. Percentage of motor carrier revenue from: (1) Agricultural products and fish — Incluation and sain and sain and sain fish, cereal grains, and other products and fish, cereal grains, and other products and fish — Incluation and an administ and fish, cereal grains, and other products and fish and the products and preparations, of foodstuff, alcoholic beverages, and tobacc	1. Motor carrier revenue 400	1. Motor carrier revenue 2. Other operating revenue related to motor carrier activities; warehousing and handling activities 3. TOTAL OPERATING REVENUE 401 3. Percentage of motor carrier revenue from: 11) Agricultural products and fish — Includes live animals and fish, cereal grains, and other agricultural products and preparations, other preparer foodstuff, alcoholic beverages, and tobacco products— includes milled grain products and preparations, other preparer foodstuff, alcoholic beverages, and tobacco products— includes monument or building stone, natural sands, grain products and preparations, other preparer foodstuff, alcoholic beverages, and tobacco products— includes monument or building stone, natural sands, grain products and preparations, other preparer foodstuff, alcoholic beverages, and tobacco products— includes monument or building stone, natural sands, grain products and concentrates 402	1. Motor carrier revenue 2. Other operating revenue related to motor carrier activities; warehousing and handling activities 3. TOTAL OPERATING REVENUE 3. Commodities a. Percentage of motor carrier revenue from: (1) Agricultural products and fish—Includes live animals and fish, cereal grains, and other agricultural products and operations, other prepared foodstuff, alcoholic beverages, and tobacco products arime vehicles. Key 2001 Code Percent	1. Motor carrier revenue	

4. Revenue by origin and destination of shipmen Did domestic locations of this firm have shipmen were destined to, locations outside the United S		or	Line No.	Country of origin:	Country of destination:		Key code	Key code Carrier revenue		
			1	U.S.	U.S.		421	:1		
3002 1 YES — Continue Enter the percentage of your compar	ny's motor carrier i	revenue	e	2	U.S.	Canad	da	422	%	
from shipments that originated from each of the country combinations lis	, and were destine	d to,		3	U.S.	Mexico		423	3 %	
If you purchased transportation for t	he foreian seamen	t of a		4	Canada	U.S.		424	424	
transborder shipment, and billed you trip, include it in the appropriate cate	ur customer for the	entire		5	Mexico	U.S.		425		%
				6	All	Other		426		%
2 □ NO — Go to Item 4C				TOT	ΓAL – Sum of	lines 1	thru 6	6 100%		
Item 4C E-COMMERCE RECEIPTS/RE	VENUE							•		
E-commerce includes sales and receipts from any transaction completed over an Internet, extranet, EDI network, electronic mail or other online system. Transactions are agreements between buyers and sellers to transfer ownership of, or rights to use, goods or services. Payment for these goods and services may or may not be made online. Please see the General Instruction sheet for further clarification before completing this item.										
An estimate is acceptable if a book figure is 1. Did your firm have e-commerce receipts/reve			<u></u>		Month (i.e., Ju	ne=06)	Υe	ar (i.e.	, 2001=	= 01)
0011 1 Yes — Enter the date your firm bega	· ·	s. ——	0	010						
2 ☐ No — Continue to Item 4D.						Key		200	1	
2. What was your firm's e-commerce receipts/rev	ionus for 20012 (Inc	ludo				code	Bil.	Mil.	Thou.	Dol.
e-commerce receipts/revenue in Item 4A. Excl	ude sales taxes.) –	iuue				005				
Item 4D COST OF PURCHASED TRANSPORTATION	An estimate is is not available	acceptable if a book figure				Key	2001			
Report payments to other carriers for the rental of trucks, truck-tractors, trailers, and other motor vehicles (with or without drivers). Also report transportation purchased from railroads, airlines, water, and other motor carriers. Report cost of purchased transportation					→	427	Bil.	Mil.	Thou.	Dol.
Item 4E INVENTORIES OF REVENUE GE		DECEMBER 31, 2001 INVENTORY								
Report the number of vehicles used or held for use in motor carrier operations on December 31, 2001. Report in line 1 the number owned and/or leased to others with drivers. Include inventory obtained through capital lease agreements. Exclude vehicles that you own that were leased without drivers to others. Report in line 2 the number leased from others without drivers. Report in line 3 the sum of lines 1 and 2.			Trucks (Includes single-unit trucks, pickups, vans, etc.)	Truck-tractors (Includes Semi's and any detachable power-units)				Trailers (Includes box-trailers, fla tankers, et		tbeds,
2001 INVENTORY		code	(a)	cod	e (b)	•	ode		(c)	
1. Number owned and/or leased with drivers to	others	428		431	ı		434			
2. Number leased, WITHOUT drivers from other	429		432	2		435				
3. TOTAL 2001 INVENTORY				433	3		436			

Signature of authorized person Verside also taxes or other taxes (i.e. amusement, occupancy, use, etc.) collected from customers and forwarded directly to basing authorities? Ves - Seport the amount of code Bill. Mill. Thou Dol.	Item 5 SALES TAXES AND OTHER TA	AXES									
Tem 6 NUMBER OF LOCATIONS Secondary Company Compa							2001				
Title Number of LoCations Superior Continue to Number Company Continue to Number		ectly to taxing authorities?					Mil.	Thou.	Dol.		
Enter the total number of service locations covered by this report as of December 31, 2001. Enter The total number of service locations covered by this report as of December 31, 2001.		_	-	007							
Enter the total number of service locations covered by this report as of December 31, 2001. temp 2	Item 6 NUMBER OF LOCATIONS						_				
The total number of service locations covered by this report as of December 31, 2001. Item 7						-		lumbe	r		
Activity Company Com						-	0012				
Number and street City, State, and ZIP Code	Enter the total number of service locations co	overed by this report as of De	ecember 31, 2001.			→					
So parcent of the voting stock or have the power to control the management and policies of this company? Ves	Item 7 OWNERSHIP OR CONTROL	Name of owning or controll	ing company								
The power to control the management and policies of this company? City, State, and ZIP Code		Number and street									
b. Did this firm acquire or merge with another company during 2001? Name of company acquired or merged with another company during 2001? Name of company acquired or merged with	the power to control the management	Number and Street									
b. Did this firm acquire or merge with another company during 2001? Ves		City, State, and ZIP Code									
b. Did this firm acquire or merge with another company during 2001? Number and street				00)15				\top		
Number and street	2 L No		EIN		→	-					
Number and street	b. Did this firm acquire or merge with	Name of company acquired	or merged with								
City, State, and ZIP Code Date of merger Oracquisition Date of merger Oracquisition Date of merger Oracquisition	another company during 2001?	Number and street									
Public reporting burden for this collection of information is estimated to average 1.5 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to Papervork Project 6007-0422, Room 3110, Pf 8.3, U.S. Census Bureau, Wastington, DC 2023-31500. You may NUMBER IN AUL CORRESPONDENCE. Respondents are not request to respond to an information collection unless it displays a valid approval number from the Office of Management and Budget. This 8-digit number appears in the top right corner on the front of this form. Item 9											
Public reporting burden for this collection of information is estimated to average 1.5 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of reducing this burden, to: Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Ce	0016 1 ☐ Yes — →	City, State, and ZIP Code									
REMARKS - Please use this space for any explanations that may be helpful in understanding your reported data. For any separate correspondence pertaining to this report, please include the IDENTIFICATION number shown in the address label area or at the top of the page. Public reporting burden for this collection of information is estimated to average 1.5 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden decimate of the send of this collection of information in the address of the collection of information. Send comments regarding the burden decimate of the collection of the collection of information. Send comments reported decimate and the properties of the collection of the collection of information. Send comments reported decimate and the collection of the collection of the collection of information. Send comments to properties of the collection of the c	2 □ No	0018 Month	Voor	oc	119				Т		
Public reporting burden for this collection of information is estimated to average 1.5 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, Send comments regarding this burden estimate or any other aspect of this collection of information, bend comments to Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Burseau, Washington, Dc. 20233-1500. You may e-mail comments to Paperwork@census.gov; use "Paperwork Project 0607-0422" as the subject. PLEASE INCLUDE FORM NAME AND NUMBER IN ALL CORRESPONDENCE. Respondents are not required to respond to any information collection unless it displays a valid approval number from the Office of Management and Budget. This 8-digit number appears in the top right corner on the front of this form. Tem 9 CERTIFICATION - This report is substantially accurate and has been prepared in accordance with instructions. Doze		Date of frierger			→						
instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork@census.gov; use "Paperwork Project 0607-0422" as the subject. PLEASE INCLUDE FORM NAME AND NUMBER IN ALL CORRESPONDENCE. Respondents are not required to respond to any information collection unless it displays a valid approval number from the Office of Management and Budget. This 8-digit number appears in the top right corner on the front of this form. Item 9	number snown m	nie audress label alea of at th	e top of the page.								
Name of person completing this report – Please print O021 Address (Number and street, city, State, ZIP Code) O022 Telephone	instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: Paperwork Project 0607-0422, Room 3110, FB 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to Paperwork@census.gov; use "Paperwork Project 0607-0422" as the subject. PLEASE INCLUDE FORM NAME AND NUMBER IN ALL CORRESPONDENCE. Respondents are not required to respond to any information collection unless it displays a valid approval number from the Office of Management and Budget. This 8-digit number appears in the top right corner on the front of this form.										
Please print Area code Number Extension Signature of authorized person Out Title Out Title Out Date Please return the completed form in the enclosed envelope.								10115.			
Area code Number Extension O024 Title O025 Date O026 E-mail address Please return the completed form in the enclosed envelope.	Please print		,,	Area code	Number	•		Exten	ision		
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·	0024 Title		0025 Date	0026	E-	mail a	ddress				
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	Please return	the completed form in	the enclosed e	envelope).						

SERVICE ANNUAL SURVEY TRANSPORTATION

GENERAL INSTRUCTIONS

Please retain a copy of the completed form for your records.

Please read all instructions and complete all items in this report. This will save on costly and time-consuming follow-up.

- For location(s) sold or acquired during 2001, report only for the period that the location(s) were operated by this company or under the Federal Employer Identification Number (EIN) shown in the address label.
- Report only for those locations primarily engaged in the activities defined in the survey specific coverage section on the form.
- Report data for calendar year 2001. If calendar year records are not available, data for the latest fiscal year are
 acceptable. Indicate the period covered in Item 3. Please note, however, that estimates for calendar year 2001
 are preferable to book figures covering a different time period.
- Report dollar values in whole dollars (omit cents).
- If book figures are not available, estimates are acceptable.

SPECIFIC INSTRUCTIONS

Item 4A — OPERATING REVENUE

- Report all charges or billings for services rendered and any sales of merchandise during 2001, even though payments may be received at a later date. Do not deduct allowances for uncollectable accounts. Exclude revenue collected on behalf of another company and nonoperating revenue such as income from investments, the sale of securities or real estate, etc. Exclude revenue from a domestic parent organization (intracompany transfers), except locations primarily engaged in providing long-distance trucking to other locations of the same enterprise. Exclude in Item 4A sales taxes and other taxes collected from customers and paid directly to a taxing authority.
- Prorate revenue derived from services provided on a contractual basis according to the work accomplished. (Only include amounts applicable to the report period.)
- **Line 1** Report revenue from the transportation of property by motor vehicles. Include revenue from furnishing vehicles **with** drivers to other carriers under lease or similar arrangement.
- Line 2 Report other operating revenue including sales from the operation of lunchrooms, restaurants, snowplow work, etc.; revenue from the parking and storage of vehicles; revenue from amounts received from other carriers for the use of terminal facilities operated by this firm, including amounts billed separately for repair services; revenue from short-term rental or extended-term operating leases (with or without maintenance) of trucks, truck-tractors, or trailers, without drivers; fair sales value of merchandise marketed under capital, finance, or "full payout" leases; and commissions for providing brokerage services, making payroll deductions, collecting freight charges for other carriers; etc. Exclude revenue from other operating units of this firm; the value of used equipment or used vehicles sold; revenue from installment payments from leasing vehicles, tools, etc. marketed under capital, finance, or "full payout" lease; and nonoperating revenue such as income from investments, the sale of securities, real estate, etc.

Report revenue from the storage of shipments in your warehouses pending further instructions by the shipper; from the permanent storage of household goods on a paid-on-delivery basis, commercial goods, or records storage; and for packing and crating, handling, providing labor to carriers for loading and unloading, and other accessory services. **Exclude** rental revenue from the operation of mini-warehouses and self-service storage facilities; and revenue from the subleasing of warehousing space to others.

Line 3 — Report the sum of lines 1 and 2.

Item 4B - ANALYSIS OF MOTOR CARRIER OPERATIONS

Line 2 — (Weight) - Report in line a(1) the percentage of this firm's motor carrier revenue (reported in Item 4A, line 1) from shipments that weighed less than 10,000 pounds. Report in line a(2) the percentage of motor carrier revenue from shipments weighing 10,000 pounds or more. NOTE – The sum of lines a(1) and a(2) should equal 100 percent.

Line 3 — (Commodities) - Report the percentage of this firm's motor carrier revenue (reported in Item 4A, line 1) derived from handling each of the following commodities:

- Agricultural Products and Fish Includes live animals poultry, fish, unprocessed cereal grains such as wheat and corn, and other agricultural products including fruits, vegetables, non-alcoholic beverages, cut flowers, and live plants.
- Grains Alcohol, and Tobacco Products Includes milled grain products and preparations, other prepared foodstuff; beer, wine, and other alcoholic beverages; and tobacco products including cigarettes, cigars, and chewing tobacco.
- 3. Stone, Nonmetallic Minerals, and Metallic Ores Includes monument or building stone, natural sands, gravel and crushed stone, mined salt, natural calcium and aluminum phosphates, asbestos, other non-metallic minerals, and metallic ores and concentrates such as iron ore, copper ore, and zinc ore.
- 4. Coal and Petroleum Products Includes coal, crude petroleum, gasoline and aviation fuel, diesel fuel and light fuel oils, lubricating oils and greases, and basic chemicals.
- 5. Pharmaceutical and Chemical Products Includes pharmaceutical products, chemical products, paints and varnishes, soap and cleaning products, insecticides, fertilizers, primary plastics and finished plastic products, and rubber products including tires and inner tubes.
- 6. Wood Products, Textiles, and Leather Includes logs and other rough wood, particle board, plywood, and fibreboard, pulp, newsprint, paper and paperboard products. Textile products include yarns and woven products of natural or synthetic materials, carpets and other textile floor coverings, and textile clothing. Leather products include footwear, headgear, and other articles of leather.
- 7. Base Metal and Machinery Includes metal products such as pipes, ingots, metal doors, basic wire, cable, fencing, tools, etc. Machinery includes boilers, turbines, refrigerating and air conditioning equipment, textile machines, and other mechanical machinery and equipment.
- 8. Electronics, Motorized Vehicles, and Precision Instruments Includes electrical equipment such as computers, electric motors, generators, office equipment, television sets, radios and stereo equipment, semi-conductors, and other electrical equipment. Motorized vehicles include automobiles, vans, road tractors, farm tractors, motor homes, motorcycles, and other vehicles. Precision instruments include photographic, cinematographic, and photocopying equipment, clocks and watches, instruments used in medical, surgical, or veterinary sciences, and measuring, checking, or automatic control instruments and apparatus.
- Used Household and Office Goods Includes used furniture, appliances, and miscellaneous office products.
- New Furniture and Miscellaneous Manufactured Products — Includes new furniture, mattresses and mattress supports, quilts or comforters, lamps, lighting mixed freight, and miscellaneous manufactured products.
- 11. Other Not classified in lines (1) (10) above.

Note – The sum of Item 4B, lines 3a(1) through (11) should equal 100 percent.

SERVICE ANNUAL SURVEY TRANSPORTATION

REPORTING INSTRUCTIONS - Continued

E-commerce Revenue

(In the following instructions, online refers to any transaction completed over an Internet, extranet, EDI network, electronic mail or other online system.)

Include -

- Revenue from online orders for goods or services placed by a buyer.
- Revenue from online services provided where charges are based on the usage of those services (e.g., commissions or fees from use of computerized reservation systems, financial transaction processing systems, etc.)
- Commissions or fees from the trading of securities or the sale of other financial products online (e.g., insurance, loans, etc.).
- Commissions or fees from selling or from facilitating the sale of third party products (e.g., click-through including referral fees) through your company's Web site.
- Revenue from orders or contracts negotiated online with a buyer and seller on the price and terms for transferring ownership or the rights to use goods or services.
- Revenue from telephone transactions using interactive voice response systems.

Exclude - revenue from:

- Online billings where the order or contract was not negotiated online.
- Delivery of services online where the order or contract was not negotiated online.
- Provision of telecommunications and related infrastructure systems (e.g., data transfer, Web hosting, Internet access) where the order or contract for such services was not negotiated online.
- Orders for goods or services placed by facsimile machine or over switched telephone network.

SAS-T(I) (9-25-2001) Page 2